

Counterpart Health Partners with Google Cloud to Improve Clinical Data Access for Physicians

New functionality within Counterpart Assistant uses Google Cloud's Vertex AI Search to give clinicians the ability to search and gain insights across patients health records

Wilmington, Del. – March 3, 2025— Counterpart Health, Inc. (“Counterpart”), a leading AI-powered physician enablement platform, today announced it has partnered with Google Cloud to integrate Vertex AI Search into its flagship technology, Counterpart Assistant. This innovation gives providers on Counterpart Assistant a generative AI (gen AI) search experience across a patient’s entire digital health record to provide contextualized insights, and to make it easier to deliver value-based care. Counterpart Health is a subsidiary of Clover Health Investments, Corp. (NASDAQ: CLOV) (“Clover Health”).

Physicians struggle to access and synthesize the vast amounts of data within patient health records. Fragmented EHR systems hinder a unified patient history view, slowing clinical decisions and consuming valuable time. The increasing volume of medical information further complicates effective patient care.

Unlike traditional siloed systems, Counterpart Assistant pulls data from more than 100 integrated sources from across the healthcare landscape such as recent tests, hospital discharges, and medication adherence, to provide a single, comprehensive view of a patient’s history. With the integration of Vertex AI Search, physicians now benefit from Google Cloud’s leading AI platform, Vertex AI, and large language models (LLMs), all within the intuitive Counterpart Assistant platform.

Key features of Counterpart Assistant’s search functionality include:

- **Unified Search:** Access all patient documents in one place, across multiple data sources.
- **AI-Generated Insights:** Receive intelligent natural language answers to search queries powered by Google Cloud’s Vertex AI Search.
- **Clinical Evidence Citations and Verification:** Expand citations to view supporting data for AI-generated responses.
- **Contextual Data Highlighting:** Instantly locate specific phrases and keywords with highlighted snippets.

“Physicians are often under-resourced and lack access to cutting-edge technologies that can simplify care delivery,” said David Tsay, MD, chief medical officer at Counterpart Health. “Our goal with Counterpart Assistant is to bring all the leading edge tools under one roof, layer them over a single source of normalized data, and give clinicians what they need to make informed decisions—without the burden of fragmented solutions.”

This partnership with Google Cloud further solidifies Counterpart Health’s reputation as a leader in building technology-first, cloud-native solutions for physicians. Counterpart’s ability to seamlessly integrate best-in-breed technologies like Vertex AI Search within its proprietary platform demonstrates its commitment to equipping clinicians with the tools they need to provide exceptional care.

“[Clinicians are spending nearly 28 hours a week on administrative tasks, and 82% are reporting burnout](#),” said Aashima Gupta, global director of Healthcare Strategy & Solutions, Google Cloud. “Gen AI-powered search can help alleviate some of this burden, and Counterpart Health’s integration of Vertex AI Search will empower physicians to access critical patient information quickly and efficiently, helping them refocus on what matters most: better patient care.”

Conrad Wai, CEO of Counterpart Health added, “At Counterpart, we believe practicing clinicians deserve technologies that help them focus on delivering exceptional patient care. This enhancement demonstrates Counterpart Assistant’s commitment to simplifying value-based care by presenting clinical insights in the context of care delivery, so patient outcomes naturally align with performance targets. With earlier diagnoses, better chronic disease management, and streamlined workflows, clinicians can focus on caring for their patients, while excelling in value-based care programs.”

To learn more about Counterpart Health, visit: www.counterparthealth.com.

About Counterpart Health

[Counterpart Health](#), a subsidiary of Clover Health Investments, Corp., or Clover Health, is a leading AI powered physician enablement platform. Counterpart Health’s flagship software platform, Counterpart Assistant, was incubated by Clover Health as Clover Assistant and has helped improve plan performance and clinical outcomes for Medicare members through proprietary AI technology. Counterpart Health extends the benefits of the data-driven technology platform outside of Clover Health’s Medicare Advantage plan to a wider audience, to enable enhanced patient outcomes and reduced healthcare costs nationwide. Clover Health has published data demonstrating the technology’s impact on [Medication Adherence](#), as well as the earlier identification and management of [Diabetes](#) and [Chronic Kidney Disease](#).

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